



Commuting to MIT

Welcome [firstname lastname]!

(If you are not [FIRSTNAME] [LASTNAME], please [request your unique web link](#) to this survey.)

The Parking and Transportation Office, the Environment, Health and Safety Office and the Office of the Provost are jointly sponsoring a survey on commuting to the MIT campus. The State of Massachusetts and the City of Cambridge require that MIT collect data related to how you get to MIT every day. In addition, this survey gives MIT the opportunity to find out if the services we offer (subsidized public transportation, bicycle racks, parking access, etc.) are meeting your needs. This survey has multiple sections and should take 10-15 minutes to complete.

As an incentive to participate in this survey, we are offering several prizes. MIT Community members who complete the survey will be entered into a lottery for the following:

- YOUR CHOICE OF GRAND PRIZE AT THE END OF THE SURVEY
\$500 in American Express Gift Cheques OR \$500 TechCash
- 25 TechCASH credits valued at \$100
- 50 TechCASH credits valued at \$50
- 325 TechCASH credits valued at \$25
- 10 \$50 Zipcar Gift Certificates

Your participation is completely voluntary, and all replies will be confidential. You may answer as few or as many questions as you wish. Thank you for your participation.

[Enter the Survey >>](#)

The survey has multiple sections, and your answers will be saved on each page when you select the Next button at the bottom of the page. You may return to the survey at a later time to finish the survey by visiting the same link you used to get to this page. Your previously submitted answers will be displayed for you to edit if you wish. If you edit answers in a section, you must click the "Next" button for that section to save the changes. The results of this study will be reported in summary form only.

If you have any questions about this survey, please contact transportation@mit.edu.

Locations where TechCash may be spent are listed on <http://web.mit.edu/mitcard/techcash/locations.html>.

Zipcar has seven locations on campus and more close by. You could use Zipcar for your MIT departmental driving -- allowing you to leave your own car at home. Contact a Zipcar Rep by visiting <http://www.zipcar.com/z2b/contact/>. Also, if you are already a regular Zipcar user you should consider switching to one of their Extra Value Plans like the EVP50. This makes sense if your Zipcar bill is typically more than \$50 a month -- you'll then get a [10% discount on your usage fees](#).



About You

1. Is MIT your primary employer/school?

- Yes
- No, I am a student at another institution
- No, MIT is my secondary employer
- No, I am a visitor
- Other, please specify:

2. How many hours do you normally work/study on campus each week?

- Less than 17 hours
- 17-30 hours
- More than 30 hours

3. What is your local home Zip Code?

(5 digits: e.g., 02139, 02144)

4. To get a better understanding from where you commute, please indicate the closest street intersection near your local home. This intersection will be used to determine commuting patterns for the MIT

Community.

Please include street **type**, e.g., Commonwealth Avenue, Summer Street, Magnolia Lane

Street 1

INTERSECTS WITH

Street 2

5. What time do you usually arrive on campus?

- Before 6:00 AM 7:00-7:30 AM 8:30-9:00 AM After 10:00 AM
- 6:00-6:30 AM 7:30-8:00 AM 9:00-9:30 AM
- 6:30-7:00 AM 8:00-8:30 AM 9:30-10:00 AM

6. What time do you usually depart from campus?

- Before 4:00 PM 5:00-5:30 PM 6:30-7:00 PM After 8:00 PM
- 4:00-4:30 PM 5:30-6:00 PM 7:00-7:30 PM
- 4:30-5:00 PM 6:00-6:30 PM 7:30-8:00 PM

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Select Next to save your entries on this page and proceed to the next page.

Your Commute

1. We are interested in learning how long it takes you to get to and from MIT. Using whatever method of transportation you normally use, please indicate your estimated commute time door-to-door under different conditions.

Condition	Your commute <u>to</u> MIT?	Your commute <u>from</u> MIT?
Normal Day	<input type="text" value="Please select..."/>	<input type="text" value="Please select..."/>
Good / Fast Day	<input type="text" value="Please select..."/>	<input type="text" value="Please select..."/>
Bad / Slow Day	<input type="text" value="Please select..."/>	<input type="text" value="Please select..."/>

2. Thinking about the last year, what would you say is your PRIMARY commuting method?

3. Have you changed the primary mode by which you commute to work in the last two years?

- Yes If YES, please tell us what commuting method you USED TO HAVE:
- No

4. Are you considering changing the way you commute over the next year?

- Yes If YES, please tell us what commuting method you are CONSIDERING:
- No

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Select Next to save your entries on this page and proceed to the next page.

PROGRAMMING NOTE: if changed=1 (yes, changed method), show [p2a.html](#)

Changing Your Commuting Mode

You indicated you changed your commuting mode in the last two years. We would like to understand what may have influenced that change.

How important were the following factors to changing your commuting method?	Not important	Somewhat Important	Important	Very Important	Not Applicable
I moved my office at MIT or recently joined MIT.	<input type="radio"/>				
I moved closer to MIT.	<input type="radio"/>				
I moved closer to public transportation.	<input type="radio"/>				
I wanted to reduce the cost of my commute (doesn't include the cost of parking).	<input type="radio"/>				

I wanted to reduce the cost of parking.	<input type="radio"/>				
Lack of parking at MIT	<input type="radio"/>				
Other, please specify: <input type="text"/>	<input type="radio"/>				

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Select Next to save your entries on this page and proceed to the next page.

How You Got to Campus Last Week

1. Please indicate how you commuted TO CAMPUS each day LAST WEEK . Please make one entry for each day of the week.	LAST WEEK						
	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Scheduled day off (e.g., weekend)	<input type="radio"/>						
Drove alone the entire way	<input type="radio"/>						
Drove alone, then took public transportation	<input type="radio"/>						
Walked, then took public transportation	<input type="radio"/>						
Shared ride/dropped off, then took public transportation	<input type="radio"/>						
Bicycled and took public transportation	<input type="radio"/>						
Rode in a private car with another person	<input type="radio"/>						
Rode in a private car with 2-6 commuters	<input type="radio"/>						
Rode in a vanpool (7+ commuters) or private shuttle (e.g. TechShuttle, SafeRide)	<input type="radio"/>						
Dropped off at work	<input type="radio"/>						
Took a taxi	<input type="radio"/>						
Bicycled	<input type="radio"/>						
Walked	<input type="radio"/>						
Out of office (sick, vacation, jury duty, business trip)	<input type="radio"/>						
Worked at home	<input type="radio"/>						
Other, please specify: <input type="text"/>	<input type="radio"/>						

2. On any day last week, did you travel **BACK TO YOUR HOME** from MIT using a different mode than indicated above?

- Yes If YES, how many days last week did you use a different method to get home?
 No

3. We would like to know how your travel choices might be affected by seasonal weather conditions. If last week had been the second week in February, would your answers to Question 1 (how you got to campus last week) be very different?

- No, I would use the same method
- Yes, I would drive alone the entire way
- Yes, I would drive alone and then take public transportation
- Yes, I would walk and then take public transportation
- Yes, I would share a ride or get dropped off, and then take public transportation
- Yes, I would bicycle and then take public transportation
- Yes, I would ride in a private car with another person
- Yes, I would ride in a private car with 2-6 commuters
- Yes, I would ride in a vanpool (7+ commuters)
- Yes, I would get dropped off at work
- Yes, I would take a taxi
- Yes, I would work at home instead of coming to campus as frequently
- Other, please specify:

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Select Next to save your entries on this page and proceed to the next page.

Public Transportation

1. Do you currently purchase a monthly MBTA pass?

- Yes
 No
 Not applicable

2. If YES, do you purchase it through MIT's subsidized MBTA pass program?

- Yes
 No
 Not applicable

3. How many months in the past year did you purchase a public transit pass?

Please select...

4. If you do **not** take public transportation, what is the **most important** reason why not?

- Takes too much time
 Costs too much
 Concerned about security
 Don't have access to public transportation
 Uncomfortable environment
 Not applicable, I **do take** public transportation
 Not applicable, I **don't need to take** public transportation (e.g., I live on or close to campus)
 Other (please specify)

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Select Next to save your entries on this page and proceed to the next page.

MIT Transportation Services

MIT offers a number of transportation services, and would like to know how many community members are aware of and use the services.

Please indicate if you have used or are aware of the following services:	Aware of service, USE IT	Aware of service, DO NOT USE IT	Not aware of service
Flexible hours to accommodate schedules	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MIT Parking and Transportation Office website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
On-site information on transit routes and schedules (e.g., brochures)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Outdoor bike storage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Locker and/or shower facilities for runners / bicyclists in or near your building	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
On-site T-pass sales (subsidized)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
On-site T-pass sales (unsubsidized)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Emergency Ride Home Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Zipcar (car sharing)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MassRIDES (carpool matching program)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
VPSI (vanpool matching program)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Preferential, reserved and subsidized parking for carpools/vanpools	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
GoLoco (MIT ride sharing program)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Safe Ride	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tech Shuttle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Airport Shuttle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Boston Shuttle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Northwest Shuttle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
NextBus (real time tracking of MIT shuttle services, formerly ShuttleTrack)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Lincoln Lab Shuttle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
M2 Shuttle (Longwood - LMA)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
EZ Ride	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

In general, how satisfied are you with MIT's transportation services?

- Very satisfied
- Somewhat satisfied
- Neither satisfied or dissatisfied
- Somewhat dissatisfied
- Very dissatisfied

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Select Next to save your entries on this page and proceed to the next page.

Biking

1. Do you own a bike?

- Yes
- No

2. Whether you cycle to campus or not, what top two reasons would make you more inclined to cycle to campus?	Reason 1	Reason 2
Safer bike routes to campus	<input type="radio"/>	<input type="radio"/>
More bike routes to campus	<input type="radio"/>	<input type="radio"/>
Better bike parking facilities	<input type="radio"/>	<input type="radio"/>
Locker and/or shower facilities in or near your building	<input type="radio"/>	<input type="radio"/>
Better weather	<input type="radio"/>	<input type="radio"/>
Shorter commute distance	<input type="radio"/>	<input type="radio"/>
Nothing would make me more inclined to cycle to campus	<input type="radio"/>	<input type="radio"/>
Not an option (e.g., health reasons, safety concerns, not near a bike path)	<input type="radio"/>	<input type="radio"/>
Other (please specify) <input type="text"/>	<input type="radio"/>	<input type="radio"/>

3. If you use a bike to commute to campus or get around on campus, which best describes your cycling behavior:

- Single-trip rider (store bike in one location on campus during the day)
- Multiple-trip rider (store bike in several locations on campus during the day)
- Not applicable - do not bike to or on campus

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Select Next to save your entries on this page and proceed to the next page.

PROGRAMMING NOTE: if bikecomm=3 (do not bike to or on campus), skip [p6a.html](#) and go to [p7.html](#)

Biking & Bike Storage

1. When on campus, where do you usually store your bike?

- At a bike rack
- In a private office/lab
- In a dormitory
- Other (please specify)

2. Please select the building where your bike is usually stored, or the building closest to where your bike is stored:

3. Is the location where you usually store your bike ever filled to capacity?

- Yes
- No

4. Which of the following would most improve bike storage on campus?

- Better bike racks
- More outdoor open-air bike racks
- More outdoor covered bike racks
- More secure outdoor bike storage areas (bike cages)
- More secure indoor bike storage rooms
- Other (please specify)

5. What are the top two reasons you choose to cycle to campus?	Reason 1	Reason 2
It's healthy	<input type="radio"/>	<input type="radio"/>
It's economical	<input type="radio"/>	<input type="radio"/>
It's convenient	<input type="radio"/>	<input type="radio"/>
It's fun	<input type="radio"/>	<input type="radio"/>
It reduces air pollution	<input type="radio"/>	<input type="radio"/>
Driving is too expensive/inconvenient	<input type="radio"/>	<input type="radio"/>
Other (please specify) <input style="width: 150px;" type="text"/>	<input type="radio"/>	<input type="radio"/>

Select Next to save your entries on this page and proceed to the next page.

Driving & Automobile Ownership

1. If you live off-campus in non-MIT affiliated housing:

How many total licensed drivers reside in your current household?

- 0
- 1
- 2
- 3
- 4
- 5+
- Not applicable; I live in MIT-affiliated housing on-campus or off-campus

2. How many total motor vehicles are CURRENTLY registered to members of your household?

- 0
- 1
- 2
- 3
- 4
- 5+

3. If you drive to campus, how many times a month, on average, do you use your own motor vehicle for institute-related business during the day?

- None
- 1 to 4 times per month
- 5 or more times per month
- Not applicable

4. If you drive to campus, where is your motor vehicle usually parked?

- MIT parking lot (MIT sticker required)
- Other paid parking lot
- On-street parking
- Not applicable
- Other (please specify)

5. What is the gas mileage of your primary motor vehicle? Please use your best guess.

MPG I do not own a motor vehicle.

6. If your primary motor vehicle is one you replaced in the last two years, what was the gas mileage of your old motor vehicle? Please use your best guess.

MPG I did not own a motor vehicle two years ago or I have the same vehicle.

7. How many total motor vehicles were registered to members of your household TWO YEARS AGO?

- 0
- 1
- 2
- 3
- 4
- 5+

8. If the number of motor vehicles registered to your household has increased or decreased in the past two years, please tell us the primary reason for the change:

- The number of drivers in my household has changed

- At least one member of my household changed his or her commuting method
- At least one member of my household moved to a different home or work location
- Other, please specify:

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Select Next to save your entries on this page and proceed to the next page.

Your Use of the MBTA

MIT is looking at potential ways of improving its T-pass programs and needs additional information about how often you ride the MBTA. The information you provide below will assist MIT researchers who are designing potential transportation benefit programs.

How many times did you get on each of these routes:	I didn't use this route in the last two weeks	If you used this route, how many times did you get on:	
		In the past 7 days? <i>(e.g., Oct 20-26)</i>	In the 7 days prior to that? <i>(e.g., Oct 13-19)</i>
Red Line	<input type="checkbox"/>	<input type="text" value="# of times you got on"/>	<input type="text" value="# of times you got on"/>
Green Line	<input type="checkbox"/>	<input type="text" value="# of times you got on"/>	<input type="text" value="# of times you got on"/>
Orange Line	<input type="checkbox"/>	<input type="text" value="# of times you got on"/>	<input type="text" value="# of times you got on"/>
Blue Line	<input type="checkbox"/>	<input type="text" value="# of times you got on"/>	<input type="text" value="# of times you got on"/>
Commuter Rail to (or from) South Station	<input type="checkbox"/>	<input type="text" value="# of times you got on"/>	<input type="text" value="# of times you got on"/>
Commuter Rail to (or from) North Station	<input type="checkbox"/>	<input type="text" value="# of times you got on"/>	<input type="text" value="# of times you got on"/>
1 Bus	<input type="checkbox"/>	<input type="text" value="# of times you got on"/>	<input type="text" value="# of times you got on"/>
47 Bus	<input type="checkbox"/>	<input type="text" value="# of times you got on"/>	<input type="text" value="# of times you got on"/>
64 Bus	<input type="checkbox"/>	<input type="text" value="# of times you got on"/>	<input type="text" value="# of times you got on"/>
68 Bus	<input type="checkbox"/>	<input type="text" value="# of times you got on"/>	<input type="text" value="# of times you got on"/>
70/70a Bus	<input type="checkbox"/>	<input type="text" value="# of times you got on"/>	<input type="text" value="# of times you got on"/>
83 Bus	<input type="checkbox"/>	<input type="text" value="# of times you got on"/>	<input type="text" value="# of times you got on"/>
85 Bus	<input type="checkbox"/>	<input type="text" value="# of times you got on"/>	<input type="text" value="# of times you got on"/>
91 Bus	<input type="checkbox"/>	<input type="text" value="# of times you got on"/>	<input type="text" value="# of times you got on"/>
CT1 Bus	<input type="checkbox"/>	<input type="text" value="# of times you got on"/>	<input type="text" value="# of times you got on"/>
CT2 Bus	<input type="checkbox"/>	<input type="text" value="# of times you got on"/>	<input type="text" value="# of times you got on"/>
Other MBTA route (bus or boat)	<input type="checkbox"/>	<input type="text" value="# of times you got on"/>	<input type="text" value="# of times you got on"/>
Private (non-MBTA) bus	<input type="checkbox"/>	<input type="text" value="# of times you got on"/>	<input type="text" value="# of times you got on"/>
Amtrak or other rail	<input type="checkbox"/>	<input type="text" value="# of times you got on"/>	<input type="text" value="# of times you got on"/>
EZRide Shuttle	<input type="checkbox"/>	<input type="text" value="# of times you got on"/>	<input type="text" value="# of times you got on"/>
M2 Shuttle	<input type="checkbox"/>	<input type="text" value="# of times you got on"/>	<input type="text" value="# of times you got on"/>
MIT Shuttle (e.g., SafeRide, Tech Shuttle)	<input type="checkbox"/>	<input type="text" value="# of times you got on"/>	<input type="text" value="# of times you got on"/>

May we follow up with you if we have questions about your commuting patterns for additional MIT research? If so, please provide the best email address where MIT researchers may reach you:

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Select Next to save your entries on this page and proceed to the next page.

Last Section: Almost Done!

When was the last time you moved your primary residence?

Month	Year
-------	------

Think about the last time you moved. Please rate the importance of the following factors in deciding where you moved.	Not important	Somewhat Important	Important	Very Important	Not Applicable
I wanted to live closer to MIT.	<input type="radio"/>				

I wanted to live closer to public transportation.	<input type="radio"/>				
I wanted to reduce the cost of my commute (doesn't include the cost of parking).	<input type="radio"/>				
I wanted to reduce the cost of parking.	<input type="radio"/>				
Lack of parking at MIT	<input type="radio"/>				
Other, please specify: <input type="text"/>	<input type="radio"/>				

Imagine that you were moving in the next six months . Please rate the importance of the following factors in deciding where you move.	Not important	Somewhat Important	Important	Very Important	Not Applicable
I want to live closer to MIT.	<input type="radio"/>				
I want to live closer to public transportation.	<input type="radio"/>				
I want to reduce the cost of my commute (doesn't include the cost of parking).	<input type="radio"/>				
I want to reduce the cost of parking.	<input type="radio"/>				
Lack of parking at MIT	<input type="radio"/>				
Other, please specify: <input type="text"/>	<input type="radio"/>				

What is the most important thing MIT could do to improve commuting?

Thank You Drawing

As our thanks for completing the survey, all survey completers will be entered into the drawing for a \$500 grand prize, TechCash credits of \$100, \$50 and \$25, and \$50 Zipcar gift certificates. Please tell us which grand prize you would prefer:

- \$500 MIT TechCash
- \$500 American Express Gift Cheques
- I do not wish to be entered in the drawing.

FINISH

Select FINISH to save your entries on this page and complete the survey.

Thank you for taking the time to answer the survey.
Prize winners will be notified by November 17, 2008.

The MIT Parking and Transportation Office offers a wide variety of options for the MIT community to commute. MIT encourages the community to carpool, use public transportation, bike, and walk when traveling to work or learn in Cambridge or MIT. Select options are listed below; more information may be found at <http://web.mit.edu/facilities/transportation/>.

Commuting Options

[MassRIDES](#), the Massachusetts Department of Transportation's statewide travel options program, provides assistance to commuters for alternative modes of transportation. For more information go to www.commute.com or call 1-888-4COMMUTE.

[MassBike](#), the Massachusetts Bicycle Coalition is the statewide bicycling advocacy organization and has information, maps, events, and other bicycle commuter information available on their web site at www.massbike.org.

[MIT's T-pass program](#) allows registered students and employees who do not have a full parking permit to purchase subsidized MBTA monthly passes. The Massachusetts Bay Transportation Authority (MBTA) has schedules, maps, transit updates, and other information that will help you with your commute to MIT at www.mbt.com.

[Emergency Ride Home \(ERH\)](#) Program eliminates the uncertainty of using an alternative commute. Should an emergency change your travel plans, the ERH can ensure that you are not stranded at work. As a member of Charles River TMA, MIT employees are eligible to take advantage of the Emergency Ride Home Program.

[MIT sponsors Zipcar](#) membership for both Staff and Graduate Students, and hosts seven Zipcars in convenient locations on campus. An MIT Sponsored Member pays no application fee, no security deposit and a \$25.00 annual fee. Zipcars can reserved online at any time, and can be used by the hour. Faculty and staff should Zipcar for your MIT

departmental driving -- allowing you to leave your own car at home. Contact a Zipcar Rep from <http://www.zipcar.com/z2b/contact/>. Also, if you're already a regular Zipcar user you should consider switching to one of their Extra Value Plans like the EVP50. This makes sense if your Zipcar bill is typically more than \$50 a month -- you'll then get a [10% discount on your usage costs](#). For more information about the Zipcar program, please visit www.zipcar.com.

MIT operates a number of shuttles, and provides campus stops to other local area shuttles:

- MIT's [SafeRide](#) provides a safe means of transportation at night within and around the MIT campus, with two Cambridge and two Boston routes.
- MIT's [TECH Shuttle](#) & [Northwest Shuttle](#) provides transportation around the MIT campus on weekdays, looping around the campus from Kendall Square to Westgate.
- MIT's [Winter Shuttles and Airport Shuttles](#) are run during certain times of year to assist commuters get to and from campus.
- Additional shuttles with stops on campus include the [Bates Shuttle](#), [Lincoln Lab Shuttle](#), [Wellesley College Shuttle](#), [Grocery Shuttle](#), [EZ Ride](#) and [M2 Shuttle](#).

[Charles River Transportation Management Association](#) is a group of Cambridge businesses created to improving commute options for employees that commute to Cambridge. MIT is a founding member of CRTMA. Among CRTMA's programs are [MIT's Emergency Ride Home](#) program and [EZ Ride shuttle](#).
