



Commuting to MIT

Welcome [firstname lastname]!

(If you are not [FIRSTNAME] [LASTNAME], please request your unique web link to this survey.)

The Parking and Transportation Office, the Environment, Health and Safety Office and the Office of the Provost are jointly sponsoring a survey on commuting to the MIT campus. The State of Massachusetts and the City of Cambridge require that MIT collect data related to how you get to MIT every day. In addition, this survey gives MIT the opportunity to find out if the services we offer (subsidized public transportation, bicycle racks, parking access, etc.) are meeting your needs. This survey has multiple sections and should take 10-15 minutes to complete.

As an incentive to participate in this survey, we are offering several prizes. MIT Community members who complete the survey will be entered into a lottery for the following:

- YOUR CHOICE OF GRAND PRIZE AT THE END OF THE SURVEY
\$500 in American Express Gift Cheques OR \$500 TechCash
- 25 TechCASH credits valued at \$100
- 50 TechCASH credits valued at \$50
- 325 TechCASH credits valued at \$25
- 10 \$50 Zipcar Gift Certificates

Your participation is completely voluntary, and all replies will be confidential. You may answer as few or as many questions as you wish. Thank you for your participation.

Enter the Survey >>

The survey has multiple sections, and your answers will be saved on each page when you select the Next button at the bottom of the page. You may return to the survey at a later time to finish the survey by visiting the same link you used to get to this page. Your previously submitted answers will be displayed for you to edit if you wish. If you edit answers in a section, you must click the "Next" button for that section to save the changes. The results of this study will be reported in summary form only.

If you have any questions about this survey, please contact commute@mit.edu.

Locations where TechCash may be spent are listed on <http://web.mit.edu/mitcard/techcash/locations.html>.

Zipcar has seven locations on campus and more close by. You could use Zipcar for your MIT departmental driving -- allowing you to leave your own car at home. Contact a Zipcar Rep by visiting <http://www.zipcar.com/z2b/contact/>. Also, if you are already a regular Zipcar user you should consider switching to one of their Extra Value Plans like the EVP50. This makes sense if your Zipcar bill is typically more than \$50 a month -- you'll then get a [10% discount on your usage fees](#).



About You

1. Is MIT your primary employer/school?

- Yes
- No, I am a student at another institution
- No, MIT is my secondary employer
- No, I am a visitor
- Other, please specify: _____

2. How many hours do you normally work/study on campus each week?

- Less than 17 hours
- 17-30 hours
- More than 30 hours

3. What time do you usually arrive on campus?

- Before 6:00 AM
- 6:00-6:30 AM
- 6:30-7:00 AM
- 7:00-7:30 AM
- 7:30-8:00 AM
- 8:00-8:30 AM
- 8:30-9:00 AM
- 9:00-9:30 AM
- 9:30-10:00 AM
- After 10:00 AM

4. What time do you usually depart from campus?

- Before 4:00 PM
- 4:00-4:30 PM
- 4:30-5:00 PM
- 5:00-5:30 PM
- 5:30-6:00 PM
- 6:00-6:30 PM
- 6:30-7:00 PM
- 7:00-7:30 PM
- 7:30-8:00 PM
- After 8:00 PM

Your Commute

1. We are interested in learning how long it takes you to get to and from MIT. Using whatever method of transportation you normally use, please indicate your estimated commute time door-to-door under different conditions.

Condition	Your commute <u>to</u> MIT?	Your commute <u>from</u> MIT?
Normal Day	Please select...	Please select...
Good / Fast Day	Please select...	Please select...
Bad / Slow Day	Please select...	Please select...

2. Thinking about the last year, what would you say is your PRIMARY commuting method?

Select your primary commuting method...

3. Are you considering changing the way you commute over the next year?

- Yes If YES, please tell us what commuting method you are CONSIDERING:
- No Select how you might commute in the future...

How You Got to Campus Last Week

1. Please indicate how you commuted <u>TO CAMPUS</u> each day <u>LAST WEEK</u> . Please make one entry for each day of the week.	LAST WEEK						
	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Scheduled day off (e.g., weekend)	<input type="radio"/>						
Drove alone the entire way	<input type="radio"/>						
Drove alone, then took public transportation	<input type="radio"/>						
Walked, then took public transportation	<input type="radio"/>						
Shared ride/dropped off, then took public transportation	<input type="radio"/>						
Bicycled and took public transportation	<input type="radio"/>						
Rode in a private car with another person	<input type="radio"/>						
Rode in a private car with 2-6 commuters	<input type="radio"/>						
Rode in a vanpool (7+ commuters) or private shuttle (e.g. TechShuttle, SafeRide)	<input type="radio"/>						
Dropped off at work	<input type="radio"/>						
Took a taxi	<input type="radio"/>						
Bicycled	<input type="radio"/>						
Walked	<input type="radio"/>						
Out of office (sick, vacation, jury duty, business trip)	<input type="radio"/>						
Worked at home	<input type="radio"/>						
Other, please specify:	<input type="radio"/>						

2. On any day last week, did you travel BACK TO YOUR HOME from MIT using a different mode than indicated above?

- Yes If YES, how many days last week did you use a different method to get home?
- No Select # of days...

Public Transportation

1. Do you currently purchase a monthly MBTA pass?

- Yes, from MIT
- Yes, from somewhere other than MIT
- No

2. How many months in the past year did you purchase a public transit pass, from MIT or elsewhere?

Please select...

If you have a Charlie Card Number or Charlie INSIDE! Card:

3. As part of the ongoing research initiatives involving travel patterns, we are interested in understanding how you use the MBTA system. If you would like to participate, please enter your Charlie Card number below. MIT will confidentially monitor the total transit usage of this card.

Charlie Card Number or Charlie INSIDE! Number:



Enter your Charlie INSIDE # from the back of your MITID --OR-- the # on the front of your CharlieCard.

You may rescind your participation in this program at any time by contacting John Attanucci at jattan@mit.edu.

MIT Transportation Services

MIT offers a number of transportation services and would like to know how many community members are aware of and use the services.

Please indicate if you have used or are aware of the following services. If you have used this service, please indicate your level of satisfaction.	SERVICE AWARENESS			SATISFACTION WITH SERVICE				
	Aware of service, USE IT	Aware of service, DO NOT USE IT	Not aware of service	Very DIS-satisfied	Generally DIS-satisfied	Generally Satisfied	Very Satisfied	Not applicable
Flexible hours to accommodate schedules	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MIT Parking and Transportation Office website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
On-site information on transit routes and schedules (e.g., brochures, shuttle schedules, bicycle maps available in W20 and around campus)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Transportation Programs	Aware of service, USE IT	Aware of service, DO NOT USE IT	Not aware of service	Very DIS-satisfied	Generally DIS-satisfied	Generally Satisfied	Very Satisfied	Not applicable
MBTA Pass Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MassRIDES (carpool matching program)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
VPSI (vanpool matching program)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Carpools/Vanpool Parking Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Economy Parking Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Emergency Ride Home Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Zipcar (car sharing)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Alternative Transit Subsidy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Smartway Elite Discount	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Biking	Aware of service, USE IT	Aware of service, DO NOT USE IT	Not aware of service	Very DIS-satisfied	Generally DIS-satisfied	Generally Satisfied	Very Satisfied	Not applicable

Secure bike storage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Outdoor bike storage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bicycle Repair Stations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Qualified Bicycle Commuter Benefit	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Locker and/or shower facilities for runners / bicyclists in or near your building	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shuttles	Aware of service, USE IT	Aware of service, DO NOT USE IT	Not aware of service	Very DIS-satisfied	Generally DIS-satisfied	Generally Satisfied	Very Satisfied	Not applicable	
Safe Ride	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Tech Shuttle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Airport Shuttle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Boston Shuttle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
NextBus (real time tracking of MIT shuttle services, formerly ShuttleTrack)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
The Lincoln Lab Shuttle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
M2 Shuttle (Longwood - LMA)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
EZ Ride / Northwest Shuttle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

In general, how satisfied are you with MIT's transportation services?

- Very satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied
- Very dissatisfied

Biking

1. Do you own a bike?

- Yes
- No

2. Whether you cycle to campus or not, what one thing would make you more inclined to cycle to campus?

- Safer bike routes to campus
- More bike routes to campus
- Better bike parking facilities
- Locker and/or shower facilities in or near your building
- Better weather
- Shorter commute distance
- Nothing would make me more inclined to cycle to campus
- Not an option (e.g., health reasons, safety concerns, not near a bike path)
- Other (please specify)

3. If you ever use a bike to commute to campus or get around on campus, which best describes your cycling behavior:

- Single-trip rider (store bike in one location on campus during the day)
- Multiple-trip rider (store bike in several locations on campus during the day)
- Not applicable - I never bike to or on campus

PROGRAMMING NOTE: if bikecomm=3 (do not bike to or on campus), skip [p6a.html](#) and go to [p7.html](#)

Biking & Bike Storage

1. When on campus, where do you usually store your bike?

- At an outdoor bike rack
- At an outdoor object such as a sign post, street lamp, tree, parking meter, etc.

- In an indoor bike storage room
- In a private office/lab
- Other (please specify)

2. Please select the building where your bike is usually stored, or the building closest to where your bike is stored:

Select building (listed by number)

3. Is the location where you usually store your bike ever filled to capacity?

- Yes
- No

4. Which of the following would most improve bike storage on campus?

- More outdoor open-air bike racks
- More outdoor covered bike racks
- More secure outdoor bike storage areas (bike cages)
- More secure indoor bike storage rooms
- Other (please specify)

5. What is the primary reason you choose to cycle to campus or get around on campus?

- It's healthy
- It's economical
- It's convenient
- It's fun
- It reduces air pollution
- Driving is too expensive/inconvenient
- Other (please specify)

6. How often do you utilize the do-it-yourself bike repair stands (metal stands with tools and air pumps) on campus?

- Once a week
- Once a month
- Once a year
- I do not utilize them
- I am not aware of the bike repair stands on campus

Driving & Automobile Ownership

1. If you live off-campus:

How many total licensed drivers reside in your current household?

- 0
- 1
- 2
- 3
- 4
- 5+
- Not applicable; I live on campus

2. How many total motor vehicles are CURRENTLY registered to members of your household?

- 0
- 1
- 2
- 3
- 4
- 5+
- Not applicable

3. If you drive to campus, how many times a month, on average, do you use your own motor vehicle for institute-related business during the day?

- None
- 1 to 4 times per month
- 5 or more times per month
- Not applicable

4. If you drive to campus, where is your motor vehicle usually parked?

- MIT parking lot (MIT sticker required)
- Other paid parking lot
- On-street parking

- Not applicable
- Other (please specify)

Your Use of the MBTA

MIT is looking at potential ways of improving its T-pass programs and needs additional information about how often you ride the MBTA. The information you provide below will assist MIT researchers who are designing potential transportation benefit programs.

How many times did you get on each of these routes in the past 7 days? (e.g., Oct 24-30)	
# of times you got on	Red Line
# of times you got on	Green Line
# of times you got on	Orange Line
# of times you got on	Blue Line
# of times you got on	Commuter Rail to (or from) South Station
# of times you got on	Commuter Rail to (or from) North Station
# of times you got on	1 Bus
# of times you got on	47 Bus
# of times you got on	64 Bus
# of times you got on	68 Bus
# of times you got on	70/70a Bus
# of times you got on	83 Bus
# of times you got on	85 Bus
# of times you got on	91 Bus
# of times you got on	CT1 Bus
# of times you got on	CT2 Bus
# of times you got on	Other MBTA route (bus or boat)
# of times you got on	Private (non-MBTA) bus
# of times you got on	Amtrak or other rail
# of times you got on	EZRide Shuttle
# of times you got on	M2 Shuttle
# of times you got on	MIT Shuttle (e.g., SafeRide, Tech Shuttle)

Cell Phones

As MIT thinks about additional services to improve transportation to and around campus, we'd like to understand how the community uses cell phones to get information.

1. What kind of cell phone do you primarily use?

- iPhone / iOS
- Android
- Blackberry/RIM
- Other
- None

2. Do you use your cell phone at least occasionally to:	Yes	No
Read text messages	<input type="radio"/>	<input type="radio"/>
Read your email	<input type="radio"/>	<input type="radio"/>
Browse the web	<input type="radio"/>	<input type="radio"/>
Use an application to view bus or train schedules	<input type="radio"/>	<input type="radio"/>
<input type="checkbox"/> I do not use a cell phone		

Last Section: Almost Done!

What is the most important thing MIT could do to improve commuting?

May we follow up with you if we have questions about your commuting patterns for additional MIT research? If so, please provide the best email address where MIT researchers may reach you:

Thank You Drawing

As our thanks for completing the survey, all survey completers will be entered into the drawing for a \$500 grand prize, TechCash credits of \$100, \$50 and \$25, and \$50 Zipcar gift certificates. Please tell us which grand prize you would prefer:

- \$500 MIT TechCash
- \$500 American Express Gift Cheques
- I do not wish to be entered in the drawing.

Thank you for taking the time to answer the survey.
Prize winners will be notified by November 19, 2010.

The MIT Parking and Transportation Office offers a wide variety of options for the MIT community to commute. MIT encourages the community to carpool, use public transportation, bike, and walk when traveling to work or learn in Cambridge or MIT. Select options are listed below; more information may be found at <http://web.mit.edu/facilities/transportation/>.

Commuting Options

MassRIDES, the Massachusetts Department of Transportation's statewide travel options program, provides assistance to commuters for alternative modes of transportation. For more information go to www.commute.com or call 1-888-4COMMUTE.

MassBike, the Massachusetts Bicycle Coalition is the statewide bicycling advocacy organization and has information, maps, events, and other bicycle commuter information available on their web site at www.massbike.org.

MIT's T-pass program allows registered students and employees who do not have a full parking permit to purchase subsidized MBTA monthly passes. The Massachusetts Bay Transportation Authority (MBTA) has schedules, maps, transit updates, and other information that will help you with your commute to MIT at www.mbtta.com.

Emergency Ride Home (ERH) Program eliminates the uncertainty of using an alternative commute. Should an emergency change your travel plans, the ERH can ensure that you are not stranded at work. As a member of Charles River TMA, MIT employees are eligible to take advantage of the Emergency Ride Home Program.

MIT sponsors Zipcar membership for both Staff and Graduate Students, and hosts seven Zipcars in convenient locations on campus. An MIT Sponsored Member pays no application fee, no security deposit and a \$25.00 annual fee. Zipcars can be reserved online at any time, and can be used by the hour. Faculty and staff should Zipcar for your MIT departmental driving -- allowing you to leave your own car at home. Contact a Zipcar Rep from <http://www.zipcar.com/z2b/contact/>. Also, if you're already a regular Zipcar user you should consider switching to one of their Extra Value Plans like the EVP50. This makes sense if your Zipcar bill is typically more than \$50 a month -- you'll then get a [10% discount on your usage costs](#). For more information about the Zipcar program, please visit www.zipcar.com.

MIT operates a number of shuttles, and provides campus stops to other local area shuttles:

- MIT's **SafeRide** provides a safe means of transportation at night within and around the MIT campus, with two Cambridge and two Boston routes.
- MIT's **TECH Shuttle** & **Northwest Shuttle** provides transportation around the MIT campus on weekdays, looping around the campus from Kendall Square to Westgate.
- MIT's **Winter Shuttles and Airport Shuttles** are run during certain times of year to assist commuters get to and from campus.
- Additional shuttles with stops on campus include the [Bates Shuttle](#), [Lincoln Lab Shuttle](#), [Wellesley College Shuttle](#), [Grocery Shuttle](#), [EZ Ride](#) and [M2 Shuttle](#).

Charles River Transportation Management Association is a group of Cambridge businesses created to improving commute options for employees that commute to Cambridge. MIT is a founding member of CRTMA. Among CRTMA's programs are [MIT's Emergency Ride Home](#) program and [EZ Ride shuttle](#).
