

## MIT Pulse Survey – June 2020

Welcome!

Thank you for taking part in this **four-minute survey** to help us understand your experience working at MIT or MIT Lincoln Laboratory during the COVID-19 pandemic. **This is the second in a series of periodic surveys to help us track changes over time and respond to evolving community needs.**

This survey is voluntary. You may answer as few or as many questions as you wish. Please be assured that the data are confidential, and the results of any research or analysis using the data will be presented in a way that protects the privacy of respondents. For the purpose of aggregate analysis, like calculating response rates or creating reports by subgroup, we will add some data to your survey response, such as your organizational unit.

In addition to administrative use, data from this survey will be shared with John Carroll, Professor of Work and Organization Studies at MIT Sloan School of Management in collaboration with Swiss Federal Institute of Technology in Zürich (ETH). Their research seeks to better understand the remote work experience.

If you have any questions or concerns about this survey, please contact [covid19-pulse@mit.edu](mailto:covid19-pulse@mit.edu).

**Over the last week, how much of your work (in %) did you perform at home or onsite at MIT/MIT Lincoln Laboratory?** *Your answers should add up to 100%. If your work is based at an MIT field site, please record that work as "onsite".*

At home:

Onsite at MIT/MIT Lincoln Laboratory:

**Prior to March 2020, did you work remotely during regularly scheduled work hours?**

- Yes
- No

**Do you have children living in the same household?**

- Yes
- No

*If: Do you have children living in the same household? = Yes*

**Do you have any children in the following age ranges? (Check all that apply.)**

- Expectant parent or newborn under 1 year
- 1-2 years
- 3-4 years
- 5-12 years
- 13-17 years
- 18-23 years
- 24 or older

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*If: Do you have children living in the same household? = Yes*

**During the last week, which of the following did you use to manage childcare arrangements? (Check all that apply.)**

- I do not use childcare resources
- Self
- Spouse/relative
- Paid nanny/babysitter
- Childcare center through MIT/MIT Lincoln Laboratory
- Childcare center not affiliated with MIT/MIT Lincoln Laboratory
- Licensed family childcare home
- Other (please specify)

*If: Do you have children living in the same household? = Yes*

**Is there anything else you would like to add regarding childcare?** \_\_\_\_\_

**Are there other persons that require care in the household?**

- Yes
- No

**To what extent do you agree with the following:**

|   | Strongly Disagree     | Somewhat Disagree     | Neither Disagree nor Agree | Somewhat Agree        | Strongly Agree        |
|---|-----------------------|-----------------------|----------------------------|-----------------------|-----------------------|
| I feel like part of the MIT/MIT Lincoln Laboratory community.   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>      | <input type="radio"/> | <input type="radio"/> |
| I feel supported by MIT/MIT Lincoln Laboratory.   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>      | <input type="radio"/> | <input type="radio"/> |
| I feel supported by my friends and family.  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>      | <input type="radio"/> | <input type="radio"/> |
| MIT/MIT Lincoln Laboratory does a good job keeping the community informed about matters affecting us. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>      | <input type="radio"/> | <input type="radio"/> |

*If: MIT/Lincoln Lab does a good job keeping the community informed about matters affecting us: Strongly **OR** Somewhat Disagree*

We welcome suggestions for MIT/MIT Lincoln Laboratory to improve communications during this time: \_\_\_\_\_

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During the last week, how often have you felt ...

|  | Never                 | Occasionally          | Often                 | Very Often            |
|--|-----------------------|-----------------------|-----------------------|-----------------------|
| ... proud of the work that you do?               | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| ... overwhelmed by all you had to do?            | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| ... isolated?                                    | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| ... connected to your colleagues?                | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| ... the necessity to work outside regular hours? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

### Help us understand your REMOTE work experience

Section displayed for employees that work at home >0%

How would you rate your current set-up for working at home in terms of workspace, technology, and internet connection?

- Very Poor
- Poor
- Acceptable
- Good
- Very Good
- NA

*If: Your current set-up for working at home in terms of workspace, technology, and internet connection: Very Poor OR Poor*

What resources that you do not currently have are the most essential for you to continue to be effective in your work? (please select all that apply)

- I have all of the essential resources I need
- External monitor
- Internet
- Technical support
- Office chair
- Desk
- Monitor/laptop stand
- Keyboard/mouse
- Other please specify: \_\_\_\_\_

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**How would you rate your current set-up for working at home in terms of the possibility for concentrated working** (e.g., noise level, frequent interruptions by others, any other distractions).

- Very Poor
- Poor
- Acceptable
- Good
- Very Good
- N/A

To what extent do you agree with the following: **I can get my work done more effectively when I work from home.**

- Strongly Disagree
- Somewhat Disagree
- Neither Agree nor Disagree
- Somewhat Agree
- Strongly Agree

### Help us understand your ONSITE work experience

Section displayed for employees that work onsite >0%

**Do you use public transportation to get to MIT/MIT Lincoln Laboratory?**

- Yes
- No

**To what extent do you agree with the following:**

|  | Strongly Disagree     | Somewhat Disagree     | Neither Agree nor Disagree | Somewhat Agree        | Strongly Agree        |
|--|-----------------------|-----------------------|----------------------------|-----------------------|-----------------------|
| I feel safe working onsite at MIT/MIT Lincoln Laboratory.  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>      | <input type="radio"/> | <input type="radio"/> |
| People around me at MIT/MIT Lincoln Laboratory are regularly taking the necessary steps to protect themselves from COVID-19. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>      | <input type="radio"/> | <input type="radio"/> |

**Share your final thoughts**

*Your response to open-ended questions will be shared with a limited audience as-written. Please do not include your name or other identifying information that you would not want shared.*

**Do you have any suggestions for us to improve and support you in your work during this time?** \_\_\_\_\_

\_\_\_\_\_