

## MIT Pulse Survey – Sept 2020

Welcome!

Thank you for taking part in this **four-minute survey** to help us understand your experience being part of the MIT community during the COVID-19 pandemic. **This is the third pulse survey to help us track changes over time and respond to evolving community needs.**

This survey is voluntary. You may answer as few or as many questions as you wish. Please be assured that the data are confidential, and the results of any research or analysis using the data will be presented in a way that protects the privacy of respondents. For the purpose of aggregate analysis, like calculating response rates or creating reports by subgroup, we will add some data to your survey response, such as your organizational unit.

In addition to administrative use, employee and graduate student data from this survey will be shared with John Carroll, Professor of Work and Organization Studies at MIT Sloan School of Management in collaboration with Swiss Federal Institute of Technology in Zürich (ETH). Their research seeks to better understand the remote work experience.

If you have any questions or concerns about this survey, please contact [covid19-pulse@mit.edu](mailto:covid19-pulse@mit.edu).

### Which of the following best describes your role at MIT?

- Faculty
- Staff
- Postdoctoral Scholar
- Student

*Question displayed: If Which of the following best describes your role at MIT? = Student*

### What is the ultimate degree you are preparing for in your current program?

- Bachelor's degree
- Master's degree
- Doctoral degree

*Question displayed: If Which of the following best describes your role at MIT? Is **not** undergraduate student*

**Over the last week, how much of your work or studies (in %) did you perform at home or onsite at MIT? Your answers should add up to 100%. If your work is based at an MIT field site, please record that work as "onsite".**

At home : \_\_\_\_\_

Onsite at MIT : \_\_\_\_\_

*Question displayed: If Which of the following best describes your role at MIT? = Student*

### Where are you currently living?

- On-campus
- Off-campus in the US
- Off-campus outside of the US

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Question displayed: If Which of the following best describes your role at MIT? Is **not** Undergraduate Student living on campus

### Are there any children living in your household?

- Yes
- No

Display This Question: If Are there any children living in your household? = Yes

### Are any of the children in the following age ranges? (Check all that apply.)

- |   |                                      |
|---|--------------------------------------|
| <input type="checkbox"/> Expectant parent or newborn under 1 year | <input type="checkbox"/> 5-12 years  |
| <input type="checkbox"/> 1-2 years                                | <input type="checkbox"/> 13-17 years |
| <input type="checkbox"/> 3-4 years                                | <input type="checkbox"/> 18-23 years |
|   | <input type="checkbox"/> 24 or older |

Question displayed: If Are there any children living in your household? = Yes

### During the last week, which of the following were used to manage childcare arrangements? (Check all that apply.)

- I did not use childcare resources
- Self
- Spouse/relative
- Paid nanny/babysitter
- Childcare center through MIT
- Childcare center not affiliated with MIT
- Licensed family childcare home
- Other (please specify) \_\_\_\_\_

Question displayed: If Are there any children living in your household? = Yes

### Is there anything else you would like to add regarding childcare?

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Question displayed: If Which of the following best describes your role at MIT? Is **not** Undergraduate Student living on campus

### Are there other persons that require care in your household?

- Yes
- No

Community Questions

To what extent do you agree with the following:

	Strongly Disagree	Somewhat Disagree	Neither Disagree nor Agree	Somewhat Agree	Strongly Agree
I feel like part of the MIT community.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel supported by MIT.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel supported by my friends and family.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Where are you currently living? = On-campus</i>					
I feel supported by my House Team (HoH, AHoH, GRA, AD, House Managers).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MIT does a good job keeping the community informed about matters affecting us.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Question displayed: If To what extent do you agree with the following: = MIT does a good job keeping the community informed about matters affecting us. [ Strongly Disagree ] or [ Somewhat Disagree ]

We welcome suggestions for MIT to improve communications during this time:

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During the last week, how often have you felt ...

	Never	Occasionally	Often	Very Often
<i>Which of the following best describes your role at MIT? != Student</i>				
... proud of the work that you do?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
... overwhelmed by all you had to do?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
... isolated?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
... connected to your colleagues/peers?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Which of the following best describes your role at MIT? != Student</i>				
... the necessity to work outside regular hours?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Help us understand your REMOTE experience

Section displayed: If Over the last week, how much of your work or studies (in %) did you perform at home or onsite at... [ At home ] > 0 Or If Where are you currently living? = Off-campus in the US Or Off-campus outside of the US

How would you rate your current set-up for working/learning at home in terms of workspace, technology, and internet connection?

- Very Poor
- Poor
- Acceptable
- Good
- Very Good
- NA

Question displayed: If How would you rate your current set-up for working/learning at home in terms of workspace, technology, and internet connection? = Very Poor or Poor

What resources that you do not currently have are the most essential for you to continue to be effective in your work? (please select all that apply)

- |   |  |
|---|--|
| <input type="checkbox"/> I have all of the essential resources I need | <input type="checkbox"/> Office chair                |
| <input type="checkbox"/> External monitor                             | <input type="checkbox"/> Desk                        |
| <input type="checkbox"/> Internet                                     | <input type="checkbox"/> Monitor/laptop stand        |
| <input type="checkbox"/> Technical support                            | <input type="checkbox"/> Keyboard/mouse              |
|   | <input type="checkbox"/> Other please specify: _____ |

How would you rate your current set-up for working/learning at home in terms of the possibility for concentrated working (e.g., noise level, frequent interruptions by others, any other distractions)?

- Very Poor
- Poor
- Acceptable
- Good
- Very Good
- N/A

Question displayed: If Which of the following best describes your role at MIT? != Student

To what extent do you agree with the following: I can get my work done more effectively when I work from home.

- Strongly Disagree
- Somewhat Disagree

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- Neither Agree nor Disagree
- Somewhat Agree
- Strongly Agree

### Help us understand your ONSITE experience

Section displayed: If Over the last week, how much of your work or studies (in %) did you perform at home or onsite at... [ Onsite at MIT ] > 0 Or Where are you currently living? = On-campus

Question displayed: If What is the ultimate degree you are preparing for in your current program? != Bachelor's degree

#### Do you use public transportation to get to MIT?

- Yes
- No

#### To what extent do you agree with the following:

	Strongly Disagree	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Strongly Agree
People around me at MIT are regularly taking the necessary steps to protect themselves from COVID-19.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Which of the following best describes your role at MIT? = Student</i>					
I am satisfied with my housing situation.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Where are you currently living? = On-campus</i>					
I feel safe in my dorm or residence.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel safe being onsite at MIT.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### Share your final thoughts

Your response to open-ended questions will be shared with a limited audience as-written. Please do not include your name or other identifying information that you would not want shared.

#### Do you have any suggestions for us to improve and support you during this time?

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